

Richard A. Allcorn

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Brief Bio Headline: A modern day MacGyver ... "Rich" can learn anything! He loves working with people! He excels in writing, speaking, video presentations, training; excellent at PC and software support.

*see personal website for full download of resume, work history, experience, references, etc.

INTRODUCTION

Rich specializes in LINUX, UNIX, macOS, and he does Windows. He knows Active Directory, Exchange Server, Remote Access Server, etc. and many of the Microsoft applications an administrator uses daily. He specializes in making these systems, and the UNIX/LINUX environment, to work almost seamlessly together, across various networks and devices, to better serve the users. He has extensive experience in Internet domains management, Windows domains management, web hosting, cloud computing, Google apps, email systems, and constantly utilizes virtual environments in his day-to-day tasks. With a high level of expertise in troubleshooting and problem solving, he ranks the very best in customer service, and at the highest level in sales.

He's worked as a server admin, in network support, in cabling, in server/pc hardware support, and in user accounts and data management. He works great with users, and in providing excellent customer support, and loves taking the time to help a user better understand their software tools and how to use them productively. He is a tech writer, a photographer, and a skilled trainer. He is very comfortable in serving as a public speaker. He is organized and meticulous in networking and in systems documentation and notes, and keeps very clear comments in his shell scripting. Rich is quickly adaptive, and thorough, working to grasp not just the knowledge but the "understanding", which gives him a decided edge in both planning and in troubleshooting. He excels in the customer experience, and soars in sales.

SKILL HIGHLIGHTS

Worked with computers since CP/M & MS-DOS	Google Apps/G suite domain setup, user accounts, services
Mini-computer and mainframe experience	Internet domains, registrations, management, web hosting
Worked with terminals, modems, serial devices	Website design templates, graphics, fonts, custom sites
Network cabling, routers, switches, patch panels	HTML links, embedded links, custom email signatures
Excellent with network shares, resources & devices	Cloud accounts, file shares, data synchronization, admin
Networks: Coax/10BT, 100BT, Gigabit, Mesh & Fiber	Shell scripting, batch files, login.bat & mobile profiles, user mgt
Notebooks/laptops, mobile computing, home office setups	MS Windows, Exchange Server, Active Directory, fileshares, printers
Workstation imaging, scripting, automatic user features	LINUX, UNIX, macOS - experience with various releases/OS's
MS Office apps: Word, Excel, Publisher, Powerpoint	LibreOffice apps: Writer, Calc, etc. (MSOffice compatibility expert)
Network & Server documentation & disaster recovery	CLI Shell Scripted Server creation/configuration automation, tasks
Cross-platform intercommunications & resource sharing	User accounts, shell-scripted creation, resource utilization, features

MY IMMEDIATE GOAL

I want to become a working, integral part of your team, where I can make a difference, with excellence of service, teamwork and resourcefulness. In my years of contracting the one thing I greatly missed was being a lasting part of a team. ... and I'm not over-qualified. I am here for the team.

A VALUABLE ASSET

For the past 23+ years, Rich has been contracting as an IT Systems Engineer/Consultant. Often working thru various agencies, he was a resource for anything from networking to server admin, pc support, user training, and even help desk services. As a contractor, he makes about twice what a full-time employee would make, because he pays for his own vacations, health benefits, training and lab equipment for keeping his skills sharp. He's learned a great deal over the years, seeing many things done in many different ways. He has developed the ability to quickly learn and develop his skills with new subjects and equipment. Now, He now wants to take those skills/experience and become a part of a team, growing/working to help the team, and become a working integral part of the organization.

EDUCATION / CERTIFICATIONS

Graduate BA in Biblical & Theological Studies; AS in Computer Information Systems
certified in Avionic Communications & Navigations systems, electronics repair/maintenance - USAF/USAFR
certified in Business Management & Leadership Techniques – CCAF, ACC, Dell Computers
certified in Newspaper Journalism; served on newspaper & yearbook design staff; an experienced writer
competed in state competition in Sales Presentations; phenomenal, effective salesman
certified Open Water Scuba diver with PADI
certified in Basic Electronics Troubleshooting & Repair; effective quality soldering training
certified in People Management and Supervision - CCAF, ACC, USAF/USAFR
Boy Scouts of America - certified Chaplain; Charter Org Rep; Scoutmaster/Trainer
Military Experience: served 10 years - USAF/USAFR
Ham Radio - General Class [KW7PTL]; GMRS [WQTS370]; 3rd Class Radiotelephone, broadcast endorsed;
Master Shell Scripting certified – LINUX Training Academy; ongoing LINUX/classes in-work
Fully qualified Class AM Commercial Driver, with "all" of the endorsements (tpsx)

The biggest obstacle I run into these days is that employers follow a set regime and never seem to be able to stray from “the process”. They ask for a resume, but really want a chronological job history. And their HR department lists an almost impossible barrage of experience and talent requirements that they got from a book somewhere, making anyone who does not have all or most of those, dead weight, and they never get past the web, or what I call the “HR Firewall”. The very answer to what you are looking for may have just visited your site, and you would never know it!

I am a rare type of person who learns things quickly, and because of my phobias for not knocking it out of the park on the first performance, I often go way beyond, learning enough to actually “teach” the subject. What this does is quickly help me to become proficient in areas that others may take years. Because this is rare, most employers don't know what to do with me when I show up on their radar.

I want to work with a company who can easily think outside of the box. These types are innovative, creative and they need someone just like me. I'm not out for someone's job, or out to “take over”, I'm just there to serve, to become a part and help the team achieve their goals, and grow in the process.